

Reference	Date/Time	Location	Runway	F/W Movements	Total Movements	Complaint	Action
FW67/21	02/07/2021 1253hrs	RH1 5NS Within ATZ	26L	176	243	Fixed-wing aircraft overflying property	This complaint relates to a fixed-wing aircraft operating in the visual circuit. The aircraft was carrying a glide approach as part of the PPL training, simulating an engine failure on the downwind leg. These approaches are restricted to three detail to minimise nuisance to local residents. Email sent to complainant.
FW68/21	02/07/2021	RH1 5BE Within ATZ	26L	176	243	Noise from departing aircraft	This complaint relates to noise caused at a location within the climb out are from Rwy 26L. Email sent to complainant; see Appendix 1.
FW69/21	05/07/2021	RH1 5BA within ATZ	26L	93	148	Noise from departing aircraft	This complaint relates to noise caused at a location within the climb out are from Rwy 26L. Email sent to complainant; see Appendix 2.
FW70/21	15/07/2021 1550- 1800hrs	RH1 5BE within ATZ	08R	198	264	Noise from landing aircraft	See response to FW68/21.
FW71/21	16/07/2021	RH1 5BD within ATZ	08R	209	269	Noise from aircraft and use of 08R with N wind.	This complaint relates to aircraft noise and use of Runway 08R with N'ly winds. Email sent explaining why Rwy 18/36 was not available; see Appendix 3.
FW72/21	16/07/2021 1317hrs	RH1 5PL within ATZ	08R	209	269	Noise from departing aircraft	The complainant resides within the ATZ. This location will always be subject to noise as it is within the circuit patterns for 18/36 and 08/26. See June Complaints FW59, 60 and 61.
FW73/21	16/07/2021 1503hrs	RH1 5PD within ATZ	08R	209	269	Departing aircraft overflying residential property	The complainant resides within the ATZ adjacent to the climb out from Rwy 08. Standard procedures require pilots to pass south of this location before turning crosswind. Complaints can be avoided if pilots complied with the published circuit pattern. New circuit diagram to be issued

							to make the correct circuit pattern clearer.
FW74/21	17/07/2021 1247hrs	RH1 6JZ within ATZ	08R	192	254	Aircraft overflying residential property	This complaint relates to fixed-wing aircraft flying north of the ideal down-wind circuit leg. If pilots flew the correct pattern, remaining over the open spaces complaints from this area would be avoided. Email sent to complainant and flying training organisations. See Appendix 4 July Complaints.
FW75/21	19/07/2021 1038hrs	RH1 5JH within ATZ	26L	209	267	Aircraft noise	This complaint relates to noise caused by aircraft flying in the 26 visual circuit. The complainant's location, adjacent to the crosswind leg, means they will be subject to aircraft noise when Runway 08/26 is in use. Full response see Appendix 5 July Complaints.
FW76/21	19/07/2021 1100hrs	RH1 6NG within ATZ	26L	209	267	Aircraft noise	This complaint relates to noise caused by aircraft flying in the 26 visual circuit. The complainant resides adjacent to the crosswind/downwind leg; aircraft should be just south of this location. This location will be subject to noise from aircraft operating in the 08/26 circuit pattern.
FW77/21	25/07/2021 1440hrs.	RH1 5PL Within ATZ	08R	23	31	Aircraft noise	The complainant resides within the ATZ. This location will always be subject to noise as it is within the circuit patterns for 18/36 and 08/26. They have stated on several occasions that aircraft are overflying their location. Aircraft observed to be north of residential property. See FW58, 59 and 60 June 2021.
FW78/21	26/07/2021 1500hrs.	RH1 5PL Within ATZ	18	157	193	Aircraft noise	The complainant resides within the ATZ. This location will always be subject to noise as it

							is within the circuit patterns for 18/36 and 08/26. They have stated on several occasions that aircraft are overflying their location. Aircraft observed to be north of residential property. See FW58, 59 and 60 June 2021.
FW79, 80/21	26/07/2021 1705hrs.	RH1 5PF Within ATZ	18	224	269	Fixed-wing aircraft overflying property.	The complainant resides with the ATZ and within the fixed-wing circuit pattern for Rwy 18. The location is adjacent to the crosswind leg. Fixed-wing aircraft will overfly this location to avoid setting of CAIT and infringing the Gatwick CTR. In an attempt to a reduce the number of occasions this location is overflown new circuit diagrams issued. See Appendix 6.
FW81, 82, 83, 84 and 85/21	27/07/2021 0950hrs, 1143hrs, 1148hrs, 1557hrs and 1645hrs.	RH1 5PF Within ATZ	18	91	161	Fixed-wing aircraft overflying property.	The complainant resides with the ATZ and within the fixed-wing circuit pattern for Rwy 18. The location is adjacent to the crosswind leg. Fixed-wing aircraft will overfly this location to avoid setting of CAIT and infringing the Gatwick CTR. In an attempt to a reduce the number of occasions this location is overflown new circuit diagrams issued. See Appendix 6.

Appendix 1 Redhill Aerodrome Noise Complaints - July 2021

From: Philip Wright [REDACTED] 
Subject: Re: Another spoilt evening
Date: 6 July 2021 at 18:02
To: L [REDACTED]
Cc: [REDACTED]@salfordsandsidlowpc.org.uk



Good evening,

As I have previously stated unfortunately your location is within the climb out from Rwy 26L and 26R, as such you will be subject to aircraft noise when these runways are in use. I appreciate how annoying aircraft noise is to some people however there is little I can do to alleviate the nuisance caused to you. Please see the diagram attached.

For your information aircraft noise is not a statutory nuisance in the United Kingdom therefore it is not covered by the Environmental Protection Act 1990 or the Noise Act 1996. Local authorities do not have a legal power to take action on aircraft noise neither does the Civil Aviation Authority have a legal power to prevent aircraft flying over a particular location for environmental reasons.

I am in discussions with the UK distributor for an electric powered aircraft who is hoping to bring it to Aerodrome to demonstrate it to our flying schools. Electric aircraft are in the infancy and this one is currently only used for circuit training have an endurance of 1.5 hours before needing a recharge. There are numerous hurdles to overcome, from the Aerodrome's side we would have to provide three phase electrical charging points airside (not cheap) and the flying schools would have purchase new aircraft (again not cheap); however I believe these type of aircraft would cause less noise to local residents. I mention this to show that I am investigating how the noise nuisance may be reduced in the future.

Kind regards,

Philip Wright
Aerodrome Manager / SATCO
Redhill Aerodrome Limited
Control Tower
Terminal Building
Redhill
Surrey
RH1 5YP

Tel: 01737 821800

www.redhillaerodrome.com



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On 2 Jul 2021, at 18:09, L [REDACTED] wrote:

Hi

I would just like it logged that the volume and frequency this evening of low flying aircraft have permitted me from sitting in my garden this afternoon and evening.

It is the pleasure of a few impacting on the peaceful gardens and pleasure of so many. I know it is allowed but it feels incredibly unfair. I know this is upsetting for many in this local area

You always reply that you have no authority over who or how many fly - but who does and who else can I contact with my distress and dissatisfaction that we own our home but any peace can be completely disrupted - where other noise could be reported and dealt with

L [REDACTED]

Sent from my iPhone

Appendix 2 Redhill Aerodrome Noise Complaints - July 2021

From: Philip Wright [REDACTED] 
Subject: Re:
Date: 6 July 2021 at 18:23
To: L [REDACTED]



Good evening Mrs C [REDACTED]

I am sorry that you are being disturbed by the noise from aircraft operating from the Aerodrome however the aircraft appear to be flying the correct pattern. Unfortunately your location will be subject to noise and overflying whenever Runway 08/26 is in use. I have attached a screenshot from Google Earth showing your location with the centre-line of the circuit marked in yellow together with two broken blue lines that show the limits of where aircraft climbing out may expected.

As far as I can see the aircraft are complying with our published procedures which are to climb straight ahead from Runway 26 until the middle of Benting Wood before turning right. The Aerodrome now has less helicopter activity (we only have one commercial operator based here); the helicopters have been replaced by fixed-wing aircraft which are generally accepted to be less noisy. Obviously if you live within the fixed-wing circuit area you will be getting more noise as there are more flights. Currently there were two thirty minute periods (1100-1130 and 1630-1700 BST) and a one hour period (1330-1430 BST) each day when there were no fixed-wing movements.

There is no minimum height for aircraft that are taking off or landing at an aerodrome. For your information aircraft noise is not a statutory nuisance in the United Kingdom therefore it is not covered by the Environmental Protection Act 1990 or the Noise Act 1996. Local authorities do not have a legal power to take action on aircraft noise neither does the Civil Aviation Authority have a legal power to prevent aircraft flying over a particular location for environmental reasons.

We, as the Aerodrome operator, never know how busy the flying schools will be on a particular day nor do we know what stage their students are at i.e circuit flying, cross country or upper air work and the wind dictates which runway we use. Whenever the wind is calm we try to spread the noise around by using a different runway throughout the day e.g. when the sun is setting in the evening we will try to use 08 so the pilots are not looking directly in to sun as they land.

Kind regards,

Philip Wright
Aerodrome Manager / SATCO
Redhill Aerodrome Limited
Control Tower
Terminal Building
Redhill
Surrey
RH1 5YP

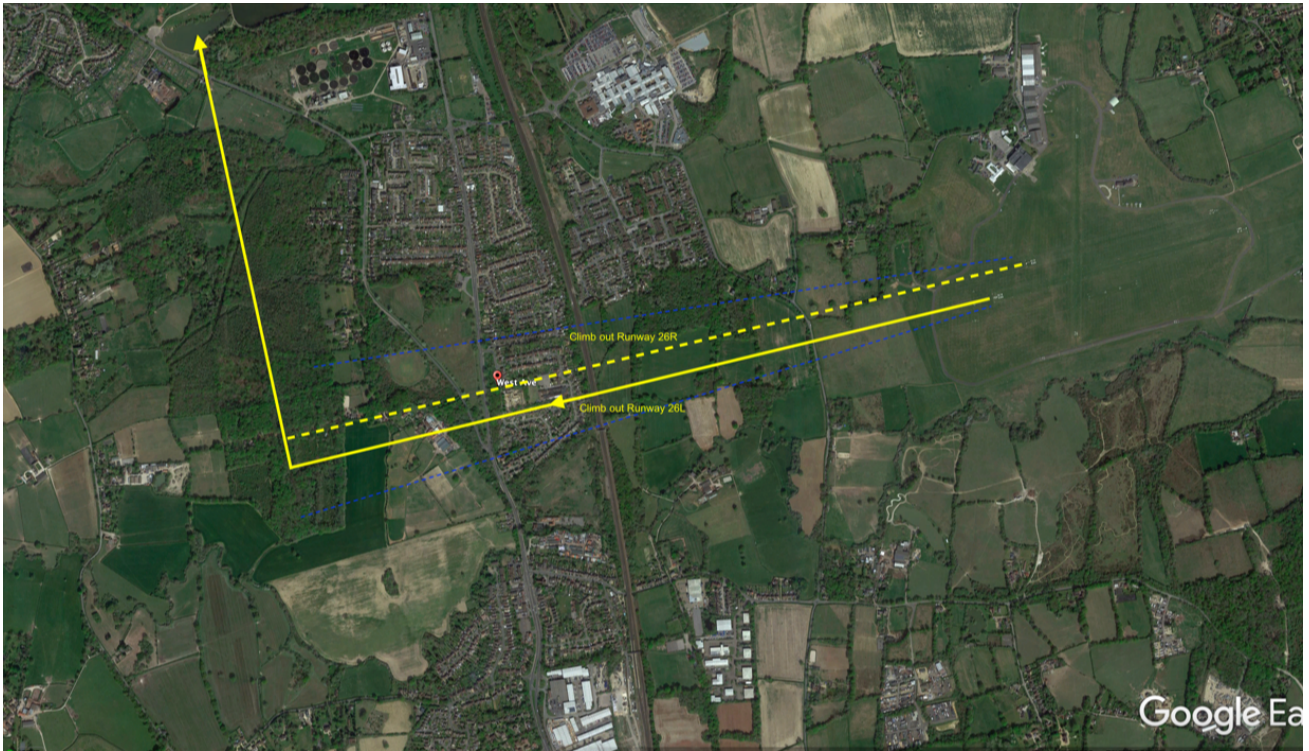
Tel: 01737 821800

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On 5 Jul 2021, at 15:55, [REDACTED] wrote:

Dear Sirs.


I have felt compelled to send someone a message about the frequency of Redhill airports traffic.

Incoming & Outgoing flights, they fly low and directly over my home in West Avenue. It so bad you cannot hold a conversation in your garden. Take Sunday 4th July from 15.54 to 15.56 there was 10 planes that flew overhead. There is definitely a rush hour in the afternoons. It makes sitting in your garden trying to talk to friend impossible without having stop talking or shout at each. This business has increased greatly in the last couple of years. it was not so intense when I moved here 8 years ago

Kind Regards

Mrs L [REDACTED]

Appendix 3 Redhill Aerodrome Noise Complaints - July 2021

From: Philip Wright [REDACTED] 
Subject: Re: Westerly and easterly take-offs with Northerly wind-copy to Mr J B [REDACTED]
Date: 17 July 2021 at 10:45
To: [REDACTED]
Cc: [REDACTED]



Good morning Mr L [REDACTED]

Thank you for your email and voicemail regarding aircraft noise over [REDACTED] Salfords.

Runway 18/36 has been closed for two weeks as we have been carrying out drainage works south of the 36 threshold as required by Reigate and Banstead Borough Council pursuant to the planning permission granted for the works to Taxiway C/D. The work is scheduled to be completed by Monday 19 July after which Runway 18/36 will be available again.

In general terms fixed-wing activity has increased whilst the helicopter activity has decreased.

I have attached a diagram showing your location together with Salfords Primary School, these are both within the area where aircraft climbing out from Runway 26 may be expected. For your information aircraft noise is not a statutory nuisance in the United Kingdom; therefore it is not covered by the Environmental Protection Act 1990 nor the Noise Act 1996. Local authorities do not have any legal power to take action on aircraft noise neither does the Civil Aviation Authority have a legal power to prevent aircraft flying over a particular location for environmental reasons.

Your complaint will be included in my monthly noise/flying complaint report which may be accessed via our website <http://redhillaerodrome.com/monthly-noise-and-flying-complaint-reports>

Kind regards,

Philip Wright
Aerodrome Manager / SATCO
Redhill Aerodrome Limited
Control Tower
Terminal Building
Redhill
Surrey
RH1 5YP

Tel: 01737 821800

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Appendix 4 Redhill Aerodrome Noise Complaints - July 2021

From: Philip Wright [REDACTED] 
Subject: Re: Overhead flying 17.07.2021
Date: 17 July 2021 at 13:55
To: [REDACTED]



Good afternoon,

I am in receipt of your complaint regarding aircraft overflying your location.

I have marked your location on our latest circuit diagram (copy attached); this shows it to be outside of the ideal circuit pattern, marked in white on the diagram. As you will be realised the circuit was very busy for a period this morning this, together with some aircraft being flown by students, led to some aircraft straying from the normal circuit pattern.

I shall email the flying training organisations requesting that they remind their pilots to follow the published circuit pattern whenever possible. For your information aircraft noise is not a statutory nuisance in the United Kingdom; therefore it is not covered by the Environmental Protection Act 1990 nor the Noise Act 1996. Local authorities do not have any legal power to take action on aircraft noise neither does the Civil Aviation Authority have a legal power to prevent aircraft flying over a particular location for environmental reasons.

Your complaint will be included in my monthly noise/flying complaint report which may be accessed via our website <http://redhillaerodrome.com/monthly-noise-and-flying-complaint-reports>

Apologies for the disturbance caused to you this morning.

Kind regards,

Philip Wright
Aerodrome Manager / SATCO
Redhill Aerodrome Limited
Control Tower
Terminal Building
Redhill
Surrey
RH1 5YP

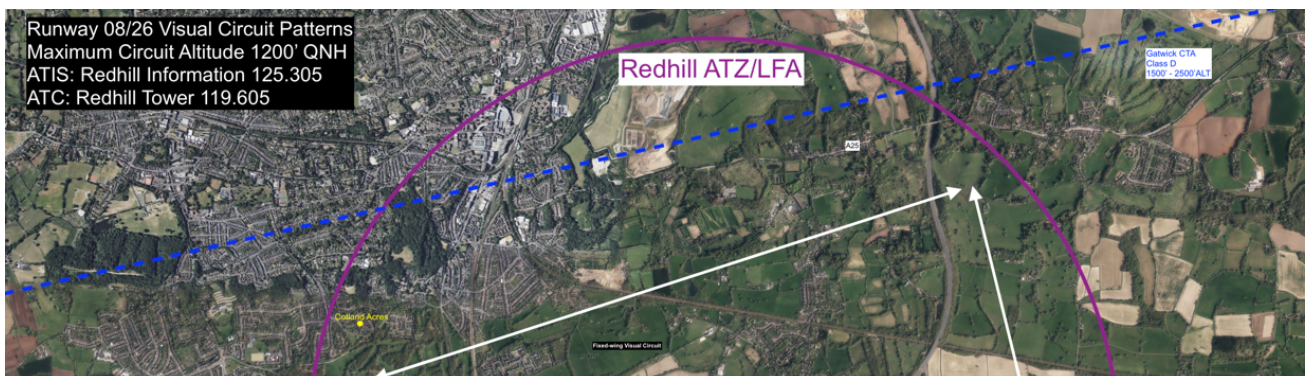
Tel: 01737 821800

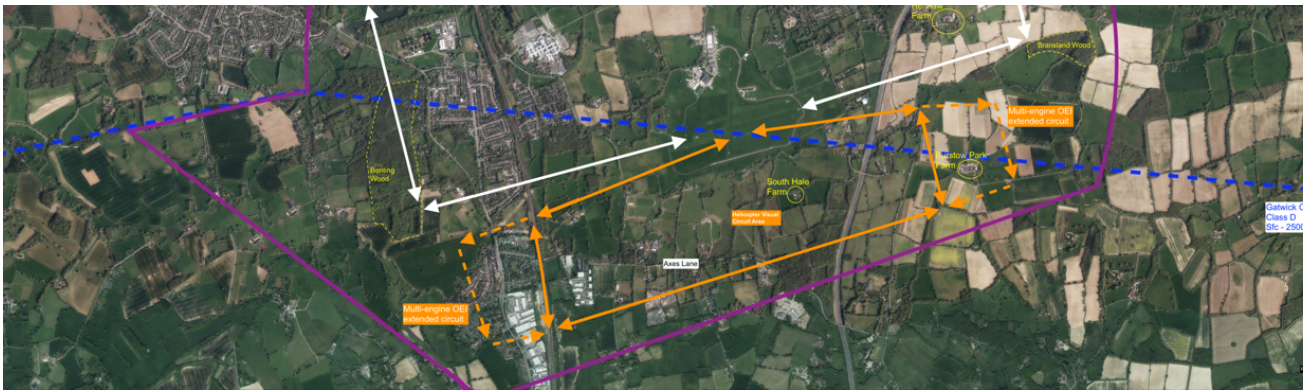
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On 17 Jul 2021, at 12:47 [REDACTED] wrote:

Good afternoon

Fixed wing planes are again flying with regularity over my house in RH1 6JZ which is well outside the ATZ. This morning, I have found it impossible to be in my garden as planes are circling directly over my house.

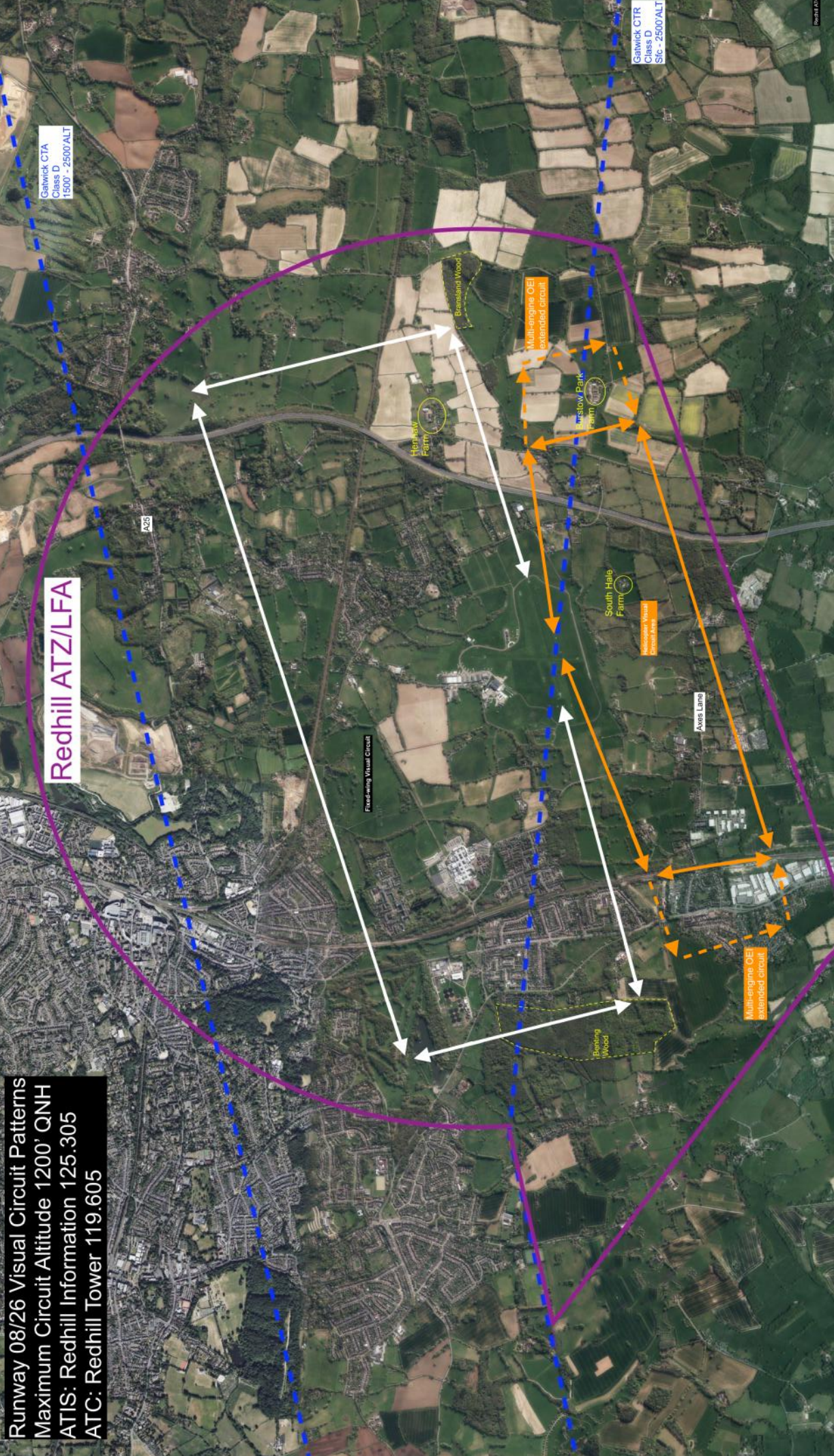
Please, please get them to stick to the ATZ. They may have the right to enjoy their hobby but I also have a right to reasonable quiet in my garden. If they do not stop, I shall have to contact the CAA and my member of parliament.

Thank you

[REDACTED]

Sent from my iPhone

Appendix 5 Redhill Aerodrome Fixed-wing Noise Complaints - July 2021



Redhill ATZ/LFA

Runway 08/26 Visual Circuit Patterns
 Maximum Circuit Altitude 1200' QNH
 ATIS: Redhill Information 125.305
 ATC: Redhill Tower 119.605

Gatwick CTR
 Class D
 Sic - 2500'ALT

Gatwick CTA
 Class D
 1500' - 2500'ALT

Runway 18/36 Visual Circuit Patterns
Maximum Circuit Altitude 1200' QNH
ATIS: Redhill Information 125.305
ATC: Redhill Tower 119.605

Redhill ATZ/LFA

Gatwick CTA
Class D
1500' - 2500' ALT

Gatwick CTR
Class D
Sfc - 2500' ALT

Fixed-wing
Visual Circuit

Helicopter Visual
Circuit Area

Brandland Wood

Henlow Farm

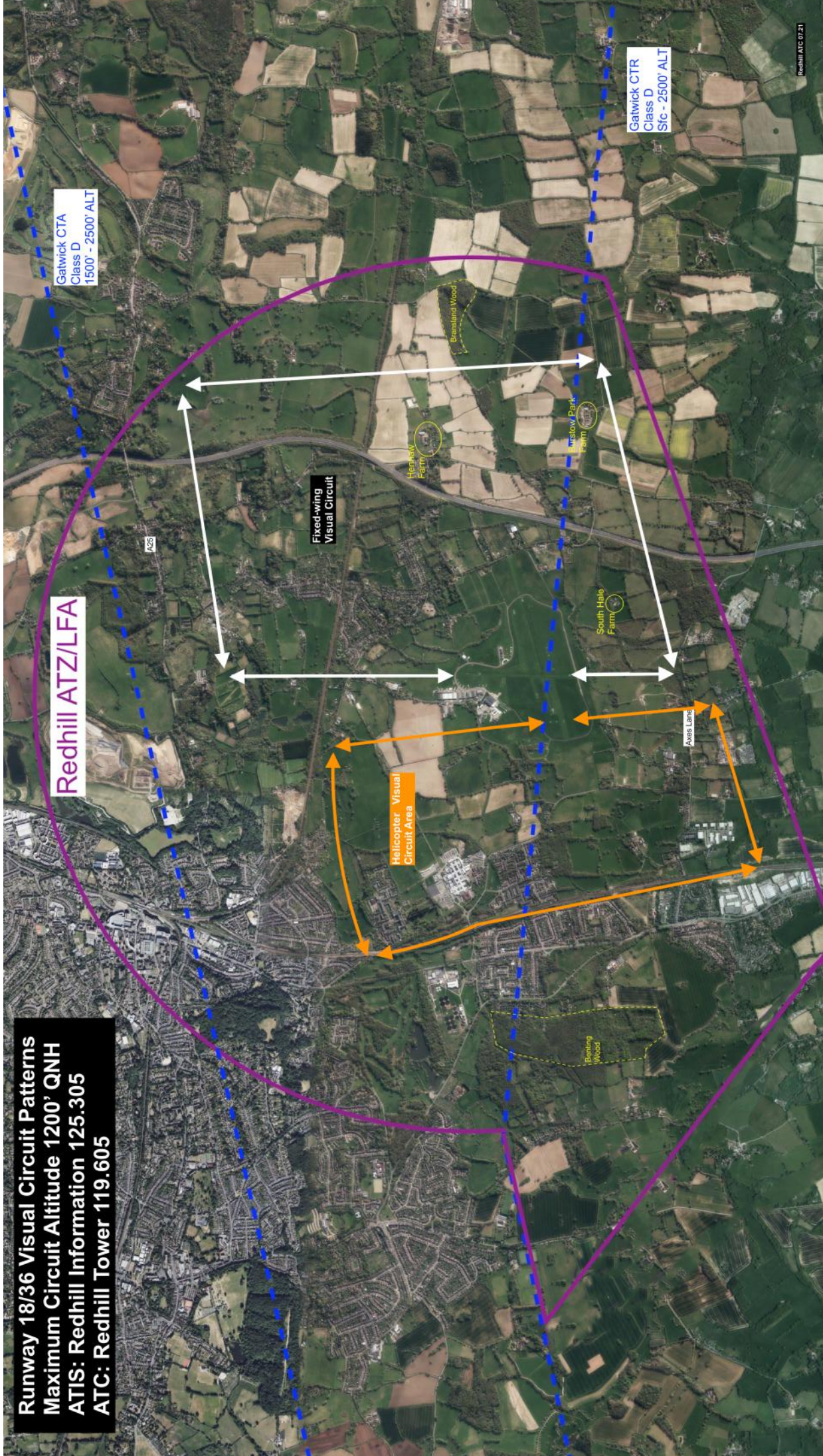
Westoy Park Farm

South Hales Farm

Ardes Lane


Bentley Wood

Redhill ATC 07.21



Reference	Date	Location	Helistrip	Heli Movements	Total Movements	Complaint	Action
H14/21	01/07/2021 2350hrs	RH1 5HF Within ATZ	N/A	N/A	N/A	Helicopter noise at night	This complaint relates to helicopter noise late at night. Complainant acknowledges that there will be some noise due residing close to the Aerodrome however asked for training at night to be reduce. Email sent, see Appendix 1.

Appendix 1 Redhill Aerodrome Heli Noise Complaints - July 2021

From: Philip Wright [REDACTED] 
Subject: Re: Helicopter disturbance 1st Jul 23:17
Date: 7 July 2021 at 13:45
To: R [REDACTED]



Good afternoon R [REDACTED]

I am in receipt of your complaint regarding helicopter noise on the night of 1st /2nd July.

I apologise if the disturbance was caused by helicopters operating from the Aerodrome and I appreciate your understanding that in your location there will be noise from fixed-wing and helicopters routing to/from us. I have attached an extract of the movements that took place, you need to add one hour to the times shown. As you will see all the movements after 2100 were by the National Police Air Service (NPAS). I am not aware of any of these flights being training flights; normally both the Air Ambulance and NPAS conduct their night training flights during the winter period however occasionally a need arises to carry out a few during the summer period. All our operators are aware of the disturbance their flights can cause at night.

If it was NPAS operating in your vicinity there will have been an operational requirement and they would not have remained on scene longer than necessary.

Kind regards,

Philip

Philip Wright
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Tel: 01737 821800

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Redhill Aerodrome Out of Hours Movements Report 01 – 02 July 2021

Date	Time (UTC)	Operator	Reg.	Product
01/07/2021	19:10:00	Air Ambulance Kent Surrey Sussex	GSASX	LANDING
01/07/2021	19:25:00	NPAS	GPOLH	TAKEOFF
01/07/2021	20:20:00	NPAS	GPOLH	LANDING
01/07/2021	21:55:00	NPAS	GPOLH	TAKEOFF
01/07/2021	22:30:00	NPAS	GPOLH	LANDING
01/07/2021	23:05:00	NPAS	GPOLH	TAKEOFF
02/07/2021	00:05:00	NPAS	GPOLH	LANDING
02/07/2021	18:50:00	NPAS	GPOLH	TAKEOFF
02/07/2021	20:30:00	NPAS	GPOLH	LANDING





On 1 Jul 2021, at 23:30, R [REDACTED] wrote:

Hi,

Over the past few weeks we've had more and more frequent helicopter activity at night. I'm aware that they get used in emergency situations, however....

This evening starting around 19:00 and still going on now (23:17) is just the same constant low flying helicopter continuing to circle our house and the nearby area. Our postcode is RH1 5HF.

I'm quite happy to accept we live near an airfield and there will be occasional helicopters at night but this is honestly on a constant basis now, at least every other night now.

Are the helicopter pilots doing lots of night training at the moment? Honestly, happy for whoever's learning and potentially saving us all from danger but tonight was pretty awful.

It's hot and stuffy in our house and I have a 1 & 2 year old, with the window open and the helicopters flying low enough that it was constantly rumbling I was driven crazy, I really didn't need the added helicopter to reach that point.

Is there any way we can look to reducing the noise? Can they at least fly around a whole town, rather than over a small section of street?

Thanks,
Look forward to your reply.
R [REDACTED]

Sent from my iPhone